

# 2013 Employee Satisfaction Survey

**Service Line:** \_\_\_\_\_

**Service Area/Department:** \_\_\_\_\_

**Position:** \_\_\_\_\_

<b>Please circle your level of agreement with the following:</b>	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Agree</b>	<b>Strongly Agree</b>
I believe management encourages and recognizes new ideas.	1	2	3	4
I am committed to staying at the organization for the next 12 months.	1	2	3	4
I am satisfied with the opportunities for growth within the organization.	1	2	3	4
I am satisfied with the product or service I provide.	1	2	3	4
I am satisfied with the products or services the organization provides.	1	2	3	4
I believe clients/consumers are treated with respect by staff.	1	2	3	4
Members of my team pull together to complete a task.	1	2	3	4
My team will utilize constructive suggestions or criticism.	1	2	3	4
Management's expectations are consistent with the level of resources given.	1	2	3	4
I am satisfied with how the organization addresses external issues impacting our services and products.	1	2	3	4
I am satisfied with how the organization addresses internal issues impacting our services and products.	1	2	3	4
The organizational lines of communication flow easily.	1	2	3	4
If I share my work problems with my direct supervisor he/she would respond appropriately.	1	2	3	4
I am satisfied with the level and amount of supervision I receive.	1	2	3	4
I am satisfied with how my supervisor has worked with me to identify strengths and development areas.	1	2	3	4
My supervisor provides me resources to improve my work.	1	2	3	4
My supervisor encourages high achievement by reducing the fear of failure.	1	2	3	4
I receive fair and honest performance evaluations.	1	2	3	4
I believe that I receive the recognition I deserve for my contribution.	1	2	3	4
I am satisfied with the amount of training I receive to do my job.	1	2	3	4
My work environment is comfortable and adequate to the needs of the site/department.	1	2	3	4
My team utilizes appropriate problem solving skills.	1	2	3	4

I am given the tools I need to provide the services or products assigned to me.	1	2	3	4
The salary is competitive to similar organizations providing similar services.	1	2	3	4
The benefits are competitive to similar organizations providing similar services.	1	2	3	4
I believe management is assisting me in my career development.	1	2	3	4
Steps are being taken now to secure my job beyond 12 months.	1	2	3	4
The leadership follows through with its commitments to employees.	1	2	3	4
I believe the leadership's actions are in line with our mission.	1	2	3	4
I would recommend a friend to this organization for employment.	1	2	3	4
<b>Overall, I am satisfied with my job.</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>

<b>I have worked for the organization for:</b>	0 – 6 months	6 – 12 months	1 – 2 years	2 – 5 years	5 years +
<b>1. The one thing I like most about my site/department is:</b>					
<b>2. The one thing I think needs improving the most in my site/department is:</b>					
<b>3. What do you need in order to be successful?</b>					
<b>4. The three trainings that are the most important to my development over the next 2 years are:</b>					
<b>5. How do you suggest we grow and develop the agency going forward?</b>					

Thank you for your participation in this survey. Your input is valued and will be used to improve site operations, procedures, and the overall work environment.

**Please return this survey to [employeesatisfaction@talberthouse.org](mailto:employeesatisfaction@talberthouse.org) or to Clair Green, QI Administrator, via interdepartmental mail by Wednesday, November 27.**

If you have any questions please call extension 1005.

**If you scored any question above with a “1,” please share your comments in more detail below.**