

FRANKLIN COUNTY ADULT PROBATION DEPARTMENT

CLIENT SURVEY

Please take a few minutes to complete this survey. Your responses will help the Adult Probation Department evaluate and improve our services. Thank you for your help.

Name _____

1. My Probation Officer is firm but fair.

Strongly Agree Agree Disagree Strongly Disagree

2. My Probation Officer spent a reasonable amount of time with me during our office visits.

Strongly Agree Agree Disagree Strongly Disagree

3. My Probation Officer helped to arrange services or programs for me.

Strongly Agree Agree Disagree Strongly Disagree

4. My Probation Officer listened to me. I felt heard and understood.

Strongly Agree Agree Disagree Strongly Disagree

5. My Probation Officer helped me learn how to solve my problems.

Strongly Agree Agree Disagree Strongly Disagree

6. My Probation Officer is a positive role model.

Strongly Agree Agree Disagree Strongly Disagree

7. My Probation Officer and I worked together to help me complete Probation successfully.

Strongly Agree Agree Disagree Strongly Disagree

8. Please check three subjects your Probation Officer spends the most time discussing with you during a typical office visit.

Family Friends Attitude Employment

Alcohol/Drugs Housing Education Treatment Attendance

Drug Testing Mental Health Health Payments

9. My overall rating of my experience with the Probation Department

Excellent Good Fair Not Very Good Poor

10. What was the most difficult part of being on supervision for you?

11. Please feel free to include any additional comments (good or bad) about your experience.